

## Referral Rewards Program

IPM Maintenance believes in building strong relationships with our clients and providing exceptional service every step of the way. As part of our commitment to excellence, we are pleased to announce our new referral program.

We understand that many of our clients have friends, family, or colleagues who also own or manage commercial properties, and we would love the opportunity to serve them as well. That's why we're offering a referral program that rewards our loyal customers for spreading the word about our services.

Here's how it works: If you refer clients to us and they sign up for our recurring services, we will give you 10% off your monthly contract fee for the month and an additional \$NZ50.00 PREZZY CARD for every referral that signs up for a recurring service. If you do not have a contract with IPM, you will receive a \$NZ100.00 PREZZYCARD for every referral that signs up for a recurring service.

### REFERRAL PROGRAM TERM'S & CONDITIONS

The Referrer will receive 10% off their contract fee for the month and an additional \$NZ50.00 PREZZY CARD for every referral that signs up for a recurring service. If The Referrer does not have a contract with IPM, they will receive a \$NZ100.00 PREZZYCARD for every referral that signs up for a recurring service.

**1. Qualified Referrals. A Qualified Referral occurs when:**

The referee must be a first-time user of any IPM Maintenance service.

The referee must sign up for a minimum 3-month contract service.

**2. How rewards can be redeemed.**

Rewards can be redeemed once the referee has signed up for a recurring service (as stated above).

Referral rewards are stackable. Example: If the Referrer's contract fee for the month is NZD\$500.00, and the Referrer has Referred two customers, the new price of the contract fee for the month will be NZD\$400.00 plus an additional \$NZ100.00 PREZZYCARD. If the Referred customer books multiple services, the Referrer will receive no further compensation.

**3. Liability.**

Rewards cannot be accrued or redeemed for cash.

Rewards are not transferable or exchangeable.

By participating in the program, you agree to and are bound by the program's Terms and Conditions. If you do not wish to agree to and abide by the program's Terms and Conditions, you are not authorised to participate in the program.

Participants in the program must comply with all "New Zealand SPAM" laws.

