

## Referral Rewards

### REFERRAL REWARDS PROGRAMME PREZZY CARD

IPM Maintenance believes in building strong relationships with our clients and providing exceptional service every step of the way. As part of our commitment to excellence, we are pleased to announce our new referral Programme.

We understand that many of our clients have friends, family, or colleagues who also own or manage commercial properties, and we would love the opportunity to serve them as well. That's why we're offering a referral Programme that rewards our loyal customers for spreading the word about our services.

Here's how it works: If you refer clients to us and they sign up for our recurring services, we will give you 10% off your monthly contract fee for the month and an additional \$NZ50.00 PREZZY CARD for every referral that signs up for a recurring service. If you do not have a contract with IPM, you will receive a \$NZ100.00 PREZZYCARD for every referral that signs up for a recurring service.

### REFERRAL REWARDS PROGRAMME PREZZY CARD - TERM'S & CONDITIONS

The Referrer will receive 10% off their contract fee for the month and an additional \$NZ50.00 PREZZY CARD for every referral that signs up for a recurring service. If The Referrer does not have a contract with IPM, they will receive a \$NZ100.00 PREZZYCARD for every referral that signs up for a recurring service.

**1. Qualified Referrals. A Qualified Referral occurs when:**

- The referee must be a first-time user of any IPM Maintenance service.
- The referee must sign up for a minimum 3-month contract service.

**2. How rewards can be redeemed.**

Rewards can be redeemed once the referee has signed up for a recurring service (as stated above). Referral rewards are stackable. Example: If the Referrer's contract fee for the month is NZD\$500.00, and the Referrer has Referred two customers, the new price of the contract fee for the month will be NZD\$400.00 plus an additional \$NZ100.00 PREZZYCARD. If the Referred customer books multiple services, the Referrer will receive no further compensation.

**3. Liability.**

- Rewards cannot be accrued or redeemed for cash.
- Rewards are not transferable or exchangeable.
- By participating in the Programme, you agree to and are bound by the program's Terms and Conditions. If you do not wish to agree to and abide by the program's Terms and Conditions, you are not authorised to participate in the Programme.
- Participants in the Programme must comply with all "New Zealand SPAM" laws.

## Referral Rewards continued

### REFERRAL REWARDS PROGRAMME 10% CREDIT

#### Earn Extra \$\$\$ – EVERYONE WINS!

At IPM, we believe in making sure everyone benefits. That's why we're excited to offer our **REFERRAL Programme** — a win for you, a win for your friends, and a win for us!

#### It's simple — REFER A FRIEND:

**Referrer:** Get **10% off** your next project after the referee's service is completed.

**Referee:** Receive **10% off** their first service.

**Reminder:** Your friend must mention your name when they book.

#### Plus, enjoy our CREDIT REWARD:

For every **\$1000 spent** on any project, you'll receive a **10% credit** toward any future services.

### REFERRAL REWARDS PROGRAMME 10% CREDIT TERM'S & CONDITIONS

- 1. Referral Process:** To qualify for the referral reward, the Referrer must refer a friend or colleague to IPM Maintenance. The Referee must mention the Referrer's name when booking their service.
- 2. Discount for Referrer:** The Referrer will receive 10% off their next project after the Referee's service is completed and payment is received in full.
- 3. Discount for Referee:** The Referee will receive 10% off their first service with IPM Maintenance, applicable to the total service amount.
- 4. Credit Reward:** For every \$1000 spent on any project, the Referrer will receive a 10% credit toward any subsequent services. Credits can be used on future projects but cannot be combined with any other offers or discounts.
- 5. Limitations:**
  - Only one referral reward can be claimed per Referrer at a time.
  - Referral discounts and credit rewards cannot be used in conjunction with any other promotions or offers.
  - The Referral Programme is not valid for past or ongoing jobs.
  - The Referrer and Referee cannot be the same person or household.
  - Reward Redemption: Rewards will be applied to the Referrer's next project after the Referee's service is completed and the Referee's payment is fully processed.
  - Expiry: Referral rewards and credit must be used within 12 months from the date of issue.
  - IPM Maintenance Rights: IPM Maintenance reserves the right to modify, cancel, or amend the terms of the Referral Programme at any time without prior notice.
- 6. General:** By participating in the Referral Programme, both the Referrer and Referee agree to abide by these Terms & Conditions.